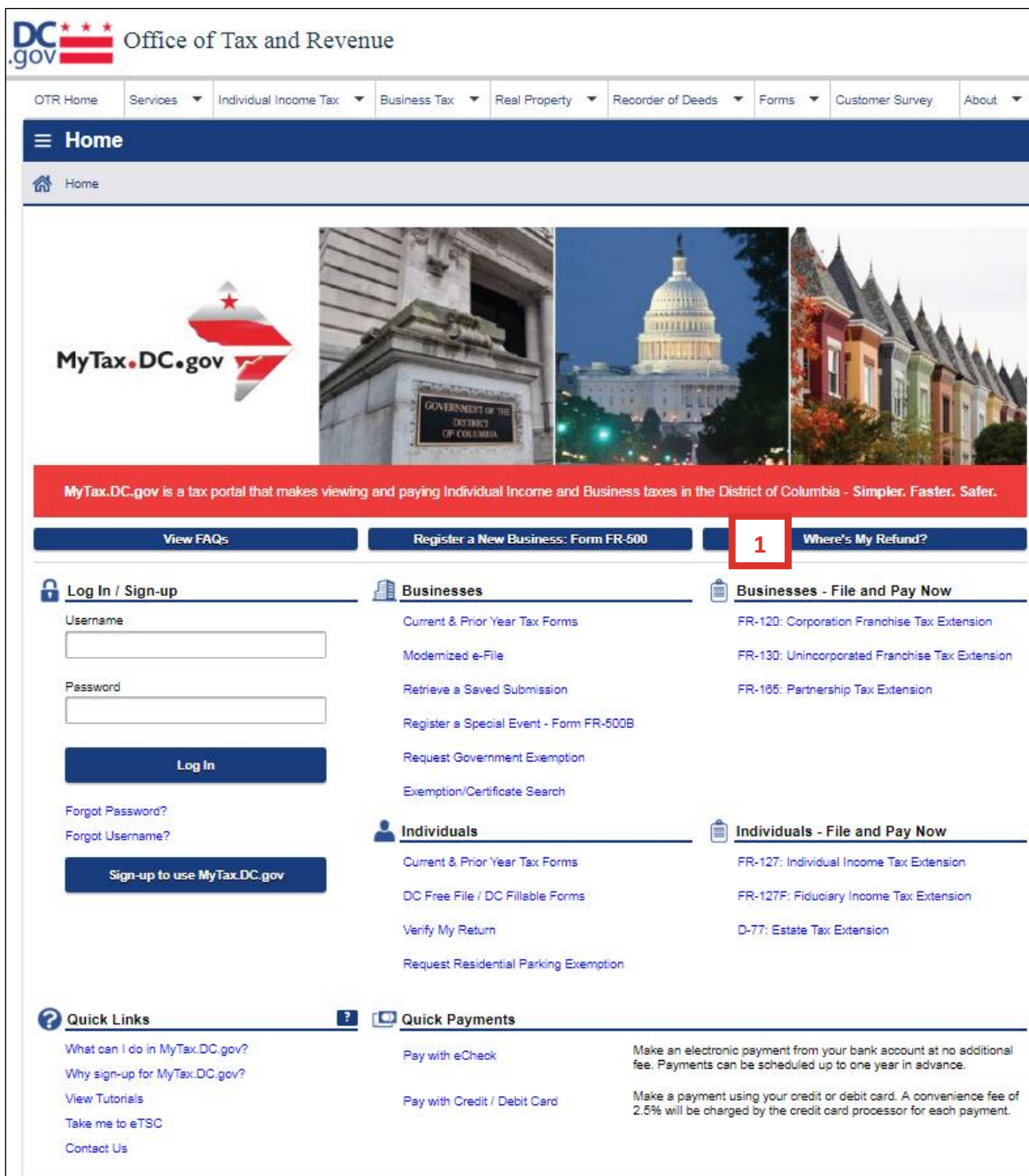


# MyTax.DC.gov User Guide:

## How to Check Your Refund Status

Taxpayers in the District of Columbia can check the status of their refund and receive an instant update via

[MyTax.DC.gov](https://mytax.dc.gov).



The screenshot shows the MyTax.DC.gov homepage. At the top, there is a navigation bar with links: OTR Home, Services, Individual Income Tax, Business Tax, Real Property, Recorder of Deeds, Forms, Customer Survey, and About. Below this is a blue header with the 'Home' button. The main content area features a large banner with the MyTax.DC.gov logo and three images: a red star, the US Capitol dome, and a row of colorful houses. Below the banner is a red bar with the text: 'MyTax.DC.gov is a tax portal that makes viewing and paying Individual Income and Business taxes in the District of Columbia - Simpler. Faster. Safer.' Below this bar are three buttons: 'View FAQs', 'Register a New Business: Form FR-500', and 'Where's My Refund?'. The 'Where's My Refund?' button is highlighted with a red box and the number 1. Below these buttons are three main sections: 'Log In / Sign-up', 'Businesses', and 'Businesses - File and Pay Now'. The 'Log In / Sign-up' section includes fields for Username and Password, a 'Log In' button, and links for 'Forgot Password?' and 'Forgot Username?'. The 'Businesses' section includes links for 'Current & Prior Year Tax Forms', 'Modernized e-File', 'Retrieve a Saved Submission', 'Register a Special Event - Form FR-500B', 'Request Government Exemption', and 'Exemption/Certificate Search'. The 'Businesses - File and Pay Now' section includes links for 'FR-120: Corporation Franchise Tax Extension', 'FR-130: Unincorporated Franchise Tax Extension', and 'FR-185: Partnership Tax Extension'. Below these sections are 'Quick Links' and 'Quick Payments' sections. The 'Quick Links' section includes links for 'What can I do in MyTax.DC.gov?', 'Why sign-up for MyTax.DC.gov?', 'View Tutorials', 'Take me to eTSC', and 'Contact Us'. The 'Quick Payments' section includes links for 'Pay with eCheck' and 'Pay with Credit / Debit Card', with descriptions of each payment method.

1. On the [MyTax.DC.gov](https://mytax.dc.gov) homepage, click the **Where's My Refund** button.

District of Columbia Individual Income ...

Home > District of Columbia Individual Income Tax Refund Status

You can now get the status of your District of Columbia individual income tax refund online. This site allows you to determine if your final refund amount matches the amount you claimed, and if your refund has been mailed or deposited into your designated account.

Search below by entering your **social security number** and the **refund amount requested on your original tax return**.

Check your refund status:

- Within 14 business days after we've received your e-filed tax return.
- 4 weeks after you mail your paper return.

Refund status is provided only for returns **filed** within the last 6 months. For returns filed earlier than 6 months ago, please contact the Customer Service Administration.

If you need additional information, please contact:

District of Columbia Office of Tax and Revenue  
Customer Service Center  
1101 4th Street, SW, Suite W270  
Washington, DC 20024  
Phone: (202) 727- 4TAX (727-4829)

For more information about your tax return, please visit the MyTax.DC.gov home page to Sign Up/Login.

Check the Status of Your Refund

2

Social Security Number  
Required

Tax Year  
Required

Refund Amount  
Required

3

Search

- At the bottom of the **District of Columbia Individual Income Tax Refund Status** page, type your **Social Security Number**, **Tax Year**, and **Refund Amount** which are all required fields.
- Click **Search**.

District of Columbia Individual Income ...

Home > District of Columbia Individual Income Tax Refund Status

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Check the Status of Your Refund

Social Security Number

\*\*\*-\*\*-\*\*\*\*

Tax Year

2015

Refund Amount

\$4,500.00

Search

Refund Status

4

Your refund request in the amount of \$4,500.00 was issued on Jul-15-2016. If the issued amount above does not match your original requested amount, a notice will be mailed to you within 7-10 business days. You can log onto your account to view all notices.

4. The refund status header section will appear and the status of the refund will be displayed.

\*\*If the issued amount does not match your original requested amount, a notice will be mailed to you within 7-10 business days. The notice can also be viewed by logging into your [MyTax.DC.gov](https://mytax.dc.gov) account under the **Correspondence** tab and **Unread Letters** section.